

- Q. Would Industrial Customers benefit from additional rate options such as more flexible and tailored interruptible tariffs, real-time pricing, etc.? Have the Industrial Customers approached Hydro staff concerning a need for more innovated right options?
- A. More flexible and tailored interruptible tariffs, real-time pricing and other rate options would be of benefit to Industrial Customers. The limited interruptible options available now have been of value to the Customers and an expanded menu of rates could provide the opportunity to manage their businesses to take advantage of reduced energy costs. Various of the Industrial Customers have approached Hydro on a number of occasions, often in conjunction with other contract discussions, on the subject of additional rate options.